

Third-Party Risk Management Service Specific Licensing Terms

Additional Definitions, as applicable:

"Core User" means any User other than a Stakeholder.

"Stakeholder" - Third Party Risk Management - A Stakeholder is a limited user that can submit, access, and respond to Third-Party requests (such as Third-Party Questionnaires) and view and remediate issues.

"Third-Party" means an external organization. Customer is responsible for any Third-Party compliance with this Agreement and any breach by a Third-party will be deemed a breach by Customer. Customer is fully responsible for the content, files, or information provided by Third-Party and any requests to remove such content.

"Third-Party Questionnaire" means a series of questions, or a form sent to a Third-Party or internal stakeholder that is used to help with evaluating or assessing overall risk.

"Third-Party(ies) Assessed" means a Third-Party for which a Third-Party Questionnaire has been sent.

Third-Party Risk Management - Advanced Additional Terms:

Customer acknowledges and agrees that Third-Party Risk Management - Advanced allows for Customer's Authorized Parties to leverage Optro AI Premium - Automated Assessments. The terms of use for the AI will be between Optro and the Authorized Party. Customer acknowledges that it will need to review the submission by Authorized Parties for accuracy and completeness.

Additional Terms:

1. **DPA.** To the extent that Customer does not have a Data Processing Addendum ("DPA") incorporated as part of their Agreement, the DPA located at <https://www.optro.ai/enterprise-agreements> shall apply to Customer's use of Third-Party Risk Management.