

ESG Service Specific Licensing Terms

Additional Definitions, as applicable:

"Core User" means any User other than a Stakeholder.

"Stakeholder" - ESG - A Stakeholder is a limited user that can submit, access, and respond to ESG requests (such as metrics data collection) and view and remediate issues.

"ESG Data Collection Workflows" means a process that enables metric data to be collected and reviewed.

"ESG Topics" refers to each page dedicated to the detailed topic or impact areas of the ESG pillar, such as climate change, human capital, or corporate governance.

"ESG Metrics" refers to the total number of metric instances being managed in Optro's ESG module. Any converted metrics presented in ESG Metrics are based on User input. As a result, Optro does not guarantee the accuracy or completeness of the information presented.

"ESG Framework" refers to a broader, contextual framework or standard, such as SASB or GRI. These frameworks include specific criteria or ESG metrics, for what should be reported on a particular topic such as public interest focus, independence, due process, and public consultation.

"Integration" means an external system or application to which Optro connects.

Additional Terms:

1. **DPA.** To the extent that Customer does not have a Data Processing Addendum ("DPA") incorporated as part of their Agreement, the DPA located at <https://www.optro.ai/enterprise-agreements> shall apply to Customer's use of ESG.