

CrossComply Service Specific Licensing Terms

Additional Definitions, as applicable:

"Core User" means any User other than a Stakeholder.

"Stakeholder" - CrossComply - A Stakeholder is a limited user that can view framework requirements and controls, respond to evidence requests and other WorkStream requests, view and remediate issues, view policies and participate in policy reviews, and otherwise has read only access as appropriate.

"Risk Page" means having the ability to document risk information on a single Risk page within the Service.

"Tested Control" means having the ability to document control information, control test information, perform control testing and document results on a single control page within the Service.

"Non-Tested Control" means having the ability to only document control information and control test information on a single control page within the Service.

"Compliance Framework" means a structured set of guidelines that details processes for maintaining accordance with established regulations, specifications or legislation such as, but not limited to, Payment Card Industry Data Security Standard (PCI DSS) and/or General Data Protection Regulation (GDPR).

"Inventory Types" refers to different categories of inventory an organization may want to maintain and align their risks, controls and policies with. These could include IT Assets, Products, Locations, Business Units or other types the organization wants to track.

"Basic IT Risk Assessment Template" means a standard template to allow customers the ability to assess risks and maintain a risk library.

"Integration" means an external system or application to which Optro connects. Any third party Integration is subject to change including but not limited to availability and fees.

Additional Terms:

1. **Optro Content:** Optro may make certain content available through the Service, Customer retains sole responsibility for verifying such content prior to use. The content is provided on an "as is" basis and all warranties, conditions, representations, indemnities and guarantees with respect to the content, and all components thereof, whether express or implied, arising by law, custom, or prior oral or written statements made by Optro, their representatives, third parties, or otherwise, including but not limited to its accuracy, completeness, fitness for any particular purpose, non-infringement, or that the use of or reliance upon any content will cause Customer or any of its Affiliates to achieve compliance with any laws, regulations, or authority documents are hereby excluded and disclaimed to the fullest extent permitted by applicable law.
2. **SCF:** This Section governs Customer's use of content made available through the Service by Secure Controls Framework ("SCF") through their public license, during the term of the Agreement. Terms and license grant to use any Licensed Materials are governed by the terms located at: <https://securecontrolsframework.com/terms-conditions/>, including but not limited to Section 5 of the SCF terms.
3. **DPA.** To the extent that Customer does not have a Data Processing Addendum ("DPA") incorporated as part of their Agreement, the DPA located at <https://www.optro.ai/enterprise-agreements> shall apply to Customer's use of CrossComply.