



Agentic Third-Party Risk Management Service Specific Licensing Terms

Additional Definitions, as applicable:

"Third-Party" means an external organization. Customer is responsible for any Third-Party compliance with this Agreement and any breach by a Third-party will be deemed a breach by Customer. Customer is fully responsible for the content, files, or information provided by Third-Party and any requests to remove such content.

"Third-Party Managed" means a Third-Party for which an assessment, evaluation, or risk review has been initiated or completed within the Service using agentic features. For clarity, a Third-Party that is merely stored, listed, or tracked within the Service, without an assessment having been initiated or completed, does not constitute a Third-Party Managed.

Additional Terms:

1. **Optro AI Terms.** To the extent Optro AI Terms are not incorporated into Customer's Subscription Agreement with Optro and Customer has not agreed to Optro's in-app AI clickthrough terms, the Optro AI Terms located at <https://www.optro.ai/enterprise-agreements> shall apply to all purchases of Agentic Third-Party Risk Management.
2. **DPA.** To the extent that Customer does not have a Data Processing Addendum ("**DPA**") incorporated as part of their Agreement, the DPA located at <https://www.optro.ai/enterprise-agreements> shall apply to Customer's use of Agentic Third-Party Risk Management.
3. **Black Kite Products:** Customer may also purchase products made available by NormShield Inc. (d/b/a BlackKite) ("**Black Kite Products**") with its purchase of Third-Party Risk Management. If Customer purchases Black Kite Products, Customer's use of Black Kite products is subject to the terms and conditions of Black Kite's End User License Agreement located at <https://blackkite.com/eula> ("**Black Kite EULA**") and are not subject to the Optro Subscription Agreement. By purchasing Black Kite Products, you agree to the Black Kite EULA. Customer acknowledges that Black Kite products are third-party content and Optro provides no representations, warranties, damages, or indemnities, as to the Black Kite Products.