Accelerate Service Specific Licensing Terms

Additional Definitions, as applicable:

"Core User" means any user other than a Stakeholder.
"Stakeholder" - Accelerate - A Stakeholder is a limited user that can run automations as part of their testing.
"Workflow Run" means the execution of a series of data processing and analysis steps (data collection, cleansing, transformation, modeling, and interpretation) to extract insights from raw data.

Additional Terms:

1. **SLA.** Optro's SLA shall apply to the Accelerate with two additional exclusions to Downtime: (1) background processing tasks related to Analytics are not subject to immediate availability and will process as queued by the customer environment including any automations utilizing the Analytics processing task(s), and (2) waiting time for compute to spin up once a user accesses the Analytics environment.
2. **Optro AI Terms.** The Optro AI Terms located at https://www.optro.ai/enterprise-agreements shall apply to all purchases of Accelerate.

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