



AUDITBOARD ANALYTICS SERVICE SPECIFIC LICENSING TERMS

Additional Definitions:

“Core User” means any user other than a Stakeholder.

“Stakeholder” means a limited user that can run automations as part of their testing.

“Workflow Run” means the execution of a series of data processing and analysis steps (data collection, cleansing, transformation, modeling, and interpretation) to extract insights from raw data.

Additional Terms:

1. **Documentation.** The Documentation for Analytics is in development and will be provided to Customer as available.
2. **SLA.** AuditBoard’s SLA shall apply to the Analytics with two additional exclusions to Downtime: (1) background processing tasks related to Analytics are not subject to immediate availability and will process as queued by the customer environment including any automations utilizing the Analytics processing task(s), and (2) waiting time for compute to spin up once a user accesses the Analytics environment.
3. **Access.** Auditboard Analytics is only available to those customers hosted in the US on AWS.